

## Children's Hospice Week Text to donate campaign T&Cs

Your support will cost £3.00 plus your standard network message charge, with at least £2.48 from your £3.00 message going to Children's Hospices UK, depending on your network operator.

Each mobile network operator provides different charity out-payments using the recently commissioned VAT-inclusive 70007 SMS Short Codes. After deducting operators' and service provider's charges, from the £3.00 gross SMS donation cost of your premium SMS reply message:

Vodafone	£2.48 goes to Children's Hospices UK
O2	£2.48 goes to Children's Hospices UK
Orange	£2.48 goes to Children's Hospices UK
T-Mobile	£2.48 goes to Children's Hospices UK
3	£2.48 goes to Children's Hospices UK

*\*Virgin currently (23/03/10) do not support Charity 70007 SMS donations.*

### Donations:

1. You will be charged £3.00 plus one message at your standard network rate.
2. Please ensure you spell the SMS keyword carefully - CHILD - and send your text message to the correct shortcode; 70007.
3. If your keyword and shortcode are valid, and your text message is received whilst this campaign is active you will be charged £3.00 via a bounce-back message. The charge will appear on your mobile phone bill or be taken from available funds on a non-contract mobile phone.
4. If your keyword or shortcode are invalid, or your text message is received after the campaign or promotion has finished, you may still be charged your standard network message charge; however you will not be charged £3.00 and you will not be donating to Children's Hospices UK.

### All supporters must obtain permission from the bill payer before sending a SMS text message.

5. Please ensure that you do not send more texts than you can afford. If you are under 15 years old, you must have your parent or guardian's permission to send a SMS donation to us.
6. Children's Hospices UK, Cymba ([SMSshortcodes.co.uk](http://SMSshortcodes.co.uk)) or their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any mobile telephone network or line, system, server, mobile provider or otherwise which may result in any SMS text being lost or not properly received.
7. This service is available to Vodafone, Orange, O2, 3, and T-Mobile users only.
8. This service is available in England, Scotland, Northern Ireland and Wales only.
9. The SMS service is provided by Cymba ([SMSshortcodes.co.uk](http://SMSshortcodes.co.uk)) if you have any queries regarding the service; please contact Children's Hospices UK at the following address:

Children's Hospices UK  
Fourth Floor  
Bridge House  
48-52 Baldwin Street  
Bristol  
BS1 1QB

Or alternatively call 0117 989 7838.

**PRIVACY**

For additional information regarding the use of information collected in conjunction with this service, please refer to the privacy policy. [Click here for further details.](#)

*THANK YOU FOR DONATING*